

	Type	Hits	Search Text
1	BRS	23	(agents or workstations) near2 communicat\$6 near3 (text or text- messag\$5 or chat\$5)
2	BRS	43	(agents or workstations) near (text or text-messag\$5 or chat\$5)
3	BRS	3	(agents or workstations) near (text or text-messag\$5 or chat\$5) and (transf\$6 or rout\$5) near2 call
4	BRS	10	(agents or workstations) near (text or text-messag\$5 or chat\$5) and (transf\$6 or rout\$5) near2 (voice or data or call)
5	BRS	6	(agents or workstations) near2 communicat\$7 near2 (another or other)
6	BRS	17	(agents or workstations) near communicat\$7 with (transf\$6 or rout\$7) near2 call
7	BRS	9	agent near (text or chat\$5 or text- messag\$5) near agent and (trans\$7 or rout\$6) near call
8	BRS	15	communicat\$6 adj between adj (agent or workstation) same (text or text- messag\$5 or chat\$5)
9	BRS	13	communicat\$6 adj between adj (agent or workstation) same (text or text- messag\$5 or chat\$5) and (voice or data or call) near4 (transf\$7 or rout6) and agent
10	BRS	72	(workstation or agent) near (transf\$6 or rout\$5 or send\$5 or sent) near (number or address)
11	BRS	24	(workstation or agent) near (transf\$6 or rout\$5 or send\$5 or sent) near (number or address) and (transf\$6 or rout\$6) near3 call
12	BRS	24	(called or destination) near (send\$5 or transf\$5) near (number or address) and ((call adj center) or acd) and (transf\$6 or rout\$5) near2 call
13	BRS	21	agent near (transf\$6 or send\$5 or sent) near (address or telephone)

	Type	Hits	Search Text
14	BRS	42	workstation near2 communicat\$6 near2 direct\$5
15	BRS	6	workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call
16	BRS	5	workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number